



# EC Oswego

## Pre-Arrival to First Day

**Address** EC Oswego | Mackin Complex | 53 Sheldon Ave | Oswego, NY 13126 | USA

**Emergency Number\*** (Outside office hours only)  
+1 315 569 6409

*\*If line is busy, please try again.*

**School Number** +1 315 312 4366 (Mon-Fri, 8:30am – 4:30pm)



## Pre-Arrival

### EC Online

#### What is EC Online?

EC Online is a personalised study tool and powerful learning companion throughout your EC journey. Please see:

[http://partners.ecenglish.com/sites/default/files/pre-arrival\\_instructions.pdf](http://partners.ecenglish.com/sites/default/files/pre-arrival_instructions.pdf)

#### What can I do with EC Online?

- Complete your placement test
- Fill in the pre-arrival survey
- Access a bank of study materials to start learning before you even leave home

#### When can I access EC Online?

You will have access to EC Online as soon as you receive your booking confirmation. Start by logging in here: <https://signin.ecenglish.com/student>

## Arrival

### Arrival at Airport

#### I want an EC airport transfer, can I arrive at any time?

If you have booked accommodation with EC you must arrive at the airport between 08:00 and 20:00. Late/early arrivals may be asked to book alternative accommodation

#### What information do I need to give to book an airport transfer?

Please provide your flight number, arrival time, terminal and airport of origin – minimum 2 weeks in advance

#### Who will I meet at the airport?

You will meet an EC transportation representative holding an orange EC Oswego sign at the terminal information desk.

#### What should I do if I cannot find the EC representative?

If after 10 minutes you cannot see the EC representative, just call 1 315 569 6409 (from the information desk or a mobile phone). Please leave a voicemail if you cannot reach anyone. (Useful phrase to use: Hi, My name is (Maria Angeli). I am from (Italy). My student number is (123456). I cannot find my EC representative. I am at \_\_\_\_\_).

#### What should I do if I have missed my flight or my flight is delayed?

You should notify EC by calling or texting 1 315 569 6409 (from the information desk or a mobile phone) to rearrange your transfer time and avoid additional cost. Please leave a voicemail if you cannot reach anyone. (Useful phrase to use: My name is (Maria Angeli). I am from (Italy). My student number is (123456) and my flight has been changed. My new flight number is (1234) arriving at (time).

### What should I do if I haven't booked an EC transfer?

A taxi is the best way to get to Oswego from the Syracuse airport. If you did not book an airport transfer, you can take any taxi from the airport to Oswego. It is recommended that all students book an airport transfer.

### Arrival at EC Accommodation

#### What should I expect at my EC accommodation?

You will receive a warm, personal welcome if you book the campus housing. Upon arrival, you will be met by a representative fully briefed on how to make you feel comfortable and prepared for your first day of lessons.

### First Sunday Activities

#### What should I do on the Sunday before school starts?

You will have the option of participating in activities arranged by EC. This is an opportunity to meet other new EC students, relax and be introduced to your new city together. With an EC staff member on hand, you can also ask any questions you may have. We will notify you of the Sunday activity schedule around 2 weeks before you start school.

## Your First Day at school

### How can I find my way to school?

You can find this information on your EC Accommodation Profile, or feel free to ask either a Resident Director or Resident Assistant located in the housing.

### What if I haven't booked EC accommodation?

EC Oswego is located on Sheldon Ave at SUNY Oswego. We are located in the Mackin Complex, which is situated between Moreland and Lonis Hall. We are across the street from Sheldon Hall and Rich Hall. Please reference the campus map: <http://www.oswego.edu/about/visit/maps/campus/> It is helpful to familiarize yourself with the campus map prior to arrival.

### What time should I arrive? 8:30am

### What should I bring with me?

It's important to bring these documents with you on your first day:

- I-20 form(s) (F-1 students only)
- Visa and passport
- Health History and Immunization Paperwork (Completed)

### What can I expect on my first day?

You'll experience the best possible welcome into the EC family on your first day. Enjoy undivided staff attention in a relaxed, friendly atmosphere. Here's what your first day will include:

- Detailed schedule of the day
- Orientation talk
- The remainder of your placement test (speaking and writing)
- 'How We Learn' – Session on how you'll succeed with EC, including our teaching styles and methods
- 'Living in our City' – Session on local sights and useful information about the area
- Welcome tour of the school

Your first day will end at around 14:30pm. There are optional on campus events in the afternoon.

### What will my timetable be?

You will receive your schedule at school on your first day.

### Sample Timetable

Time	Monday	Tuesday	Wednesday	Thursday	Friday
08:30 - 10:00			Period 1		
10:00 - 10:15			BREAK		
10:15 - 11:45			Period 2		
11:45 - 12:45			LUNCH BREAK		
12:45 - 14:15			Special Focus Classes		

Please note that this is a sample timetable and variations may occur.

## Frequently Asked Questions

### What happens on public holidays?

Schools do not open on public holidays, so if Monday is a public holiday, your first day at school will be on Tuesday. Public holidays are listed below.  
**2016** - 01 Jan, 18 Jan, 15 Feb, 30 May, 04 Jul, 05 Sep, 10 Oct, 11 Nov, 24 Nov, 25 Nov

**Christmas Holidays:** School will be closed from 26th December 2016 – 2nd January 2017

**2017** - 02 Jan, 16 Jan, 20 Feb, 17 Apr, 29 May, 04 Jul, 04 Sep, 09 Oct, 23 Nov, 24 Nov, 25 Dec

### What do I do if public transportation is temporarily unavailable?

In case of bad weather, public transport strikes etc, please check the Facebook page for any important updates (<https://www.facebook.com/ESL-on-Campus-at-Oswego-1530294860593388>) or call the emergency number.