



25 YEARS

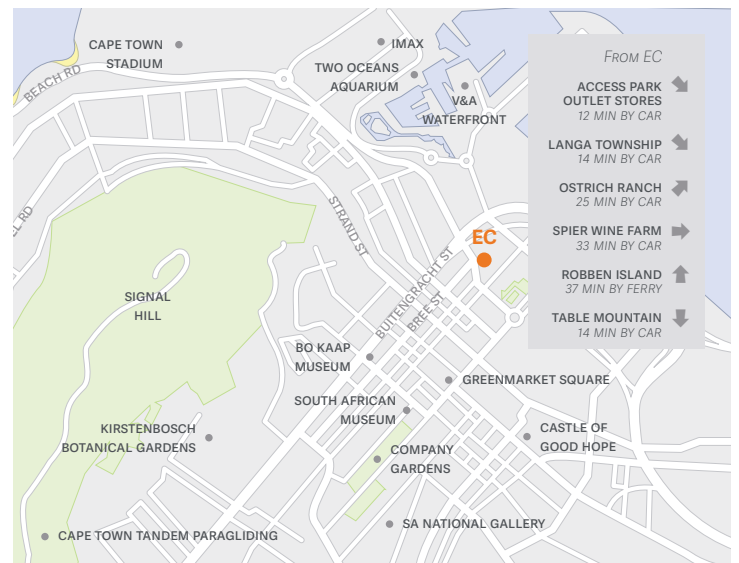
EC Cape Town

Pre-Arrival to First Day

Address EC Cape Town | 1st Floor, Redefined Building North Wharf | 42 Hans Strijdom Avenue | Foreshore, Cape Town 8001 | South Africa

Emergency Number* (Outside office hours only)
+27 (0) 84 8866342 (outside) 084 8866342 (Inside SA)
**If line is busy, please try again.*

School Number +27 (0) 21 422 4111 (Mon-Fri, 8:00am – 5:00pm)
**If line is busy, please try again.*



Pre-Arrival

EC Online

What is EC Online?

EC Online is a personalised study tool and powerful learning companion throughout your EC journey. Please see: http://partners.ecenglish.com/sites/default/files/pre-arrival_instructions.pdf

What can I do with EC Online?

- Complete your placement test
- Fill in the pre-arrival survey
- Access a bank of study materials to start learning before you even leave home

When can I access EC Online?

You will have access to EC Online as soon as you receive your booking confirmation. Start by logging in here: <https://signin.ecenglish.com/student>

Arrival

Arrival at Airport

I want an EC airport transfer, can I arrive at any time?

If you have booked accommodation with EC you must arrive at the airport between 08:00 and 20:00. Late/early arrivals may be asked to book alternative accommodation

What information do I need to give to book an airport transfer?

Please provide your flight number, arrival time, terminal and airport of origin – minimum 2 weeks in advance

Who will I meet at the airport?

You will meet an EC transportation representative holding an EC Cape Town sign at the arrivals terminal information desk

What should I do if I cannot find the EC representative?

If after 10 minutes you cannot see the EC representative, just call 084 8866342 (from the information desk or a mobile phone).

(Useful phrase to use: Hi, My name is (Maria Angeli). I am from (Italy). My student number is (123456). I cannot find my EC representative. I am at the information desk.)

What should I do if I have missed my flight or my flight is delayed?

You should notify EC by calling +27 (0) 84 8866342 (from the information desk or a mobile phone) to rearrange your transfer time and avoid additional cost.

(Useful phrase to use: My name is (Maria Angeli). I am from (Italy). My student number is (123456) and my flight has been changed. My new flight number is (1234) arriving at (time).)

What should I do if I haven't booked an EC transfer?

There are taxis that run daily, 24 hours a day.

Arrival at EC Accommodation

What should I expect at my EC accommodation?

You will receive a warm, personal welcome, whether you have booked home stay or residence. All our hosts are fully briefed on how to make you feel comfortable and prepared for your first day of lessons. In our residences, an EC representative will be available at the weekend to help and answer any questions.

First Sunday Activities

What should I do on the Sunday before school starts?

You will have the option of participating in activities arranged by EC. This is an opportunity to meet other new EC students, relax and be introduced to your new city together. With an EC staff member on hand, you can also ask any questions you may have. We will notify you of the Sunday activity schedule around 2 weeks before you start school.

Your First Day at school

How can I find my way to school?

You can find this information on your EC Accommodation Profile, or feel free to ask your host family or residence.

What if I haven't booked EC accommodation?

You can take the taxi from the airport straight to your arranged accommodation.

What time should I arrive? 8:00am

What should I bring with me?

It's important to bring these documents with you on your first day:

- Visa and passport
- Proof of health insurance covering length of programme. This is required for you to start lessons
- Your credit card to pay a deposit if you have booked an EC Residence

What can I expect on my first day?

You'll experience the best possible welcome into the EC family on your first day. Enjoy undivided staff attention in a relaxed, friendly atmosphere. Here's what your first day will include:

- Detailed schedule of the day
- Orientation talk
- The remainder of your placement test (speaking and writing)
- 'How We Learn' – Session on how you'll succeed with EC, including our teaching styles and methods
- 'Living in our City' – Session on local sights and useful information about the area
- Welcome tour of the school
- Welcome activity

Your first day will end at around 16:30

What will my timetable be?

You will receive your timetable at school at 14:00

Sample Timetable

Time	Monday	Tuesday	Wednesday	Thursday	Friday
08:30 - 10:00	Group A	Group B	Group A	Group B	Group A
10:00 - 10:15	BREAK				
10:15 - 11:45	Group A	Group B	Group A	Group B	Group A
11:45 - 12:30	LUNCH BREAK				
12:30 - 14:00	Special Focus Classes				
14:00 - 14:15	BREAK				
14:15 - 15:45	Group B	Group A	Group B	Group A	Group B
15:45 - 16:00	BREAK				
16:00 - 17:30	Group B	Group A	Group B	Group A	Group B

Please note that this is a sample timetable and variations may occur.

Frequently Asked Questions

What happens on public holidays?

Schools do not open on public holidays, so if Monday is a public holiday, your first day at school will be on Tuesday. Public holidays are listed below. 2016 - 01 Jan, 21 Mar, 25 Mar, 28 Mar, 27 Apr, 02 May, 16 Jun, 09 Aug, 16 Dec, 26 Dec

Christmas Holidays: School will be closed from 26th December 2016 – 2nd January 2017 (inclusive)

What do I do if public transportation is temporarily unavailable?

In case of bad weather, public transport strikes etc, please check the EC Cape Town Facebook page for any important updates (<https://www.facebook.com/ec.cape.town/>) or call the emergency number.